

Webstorm

12 Month Subscriber Agreement IDC Server Hosting

Reseller: _____

Subscriber Details:

Name: _____

Trading As: _____

Company Name: _____

Reg. Number / ID: _____

VAT Number: _____

Contact Person: _____

Cell: _____ / _____

Email (accounting and custodian of username & passwords)

_____ @ _____ . _____ . _____

Tel : (_____) _____ Fax: (_____) _____

Physical Address: _____

_____ Code: _____

Postal: _____

_____ Code: _____

Features:

Standard features:

Administration/Support Security: Full Root Access, 1x usable Public IP included,

Server Bandwidth Monitoring Uncapped Bandwidth, 24/7 Emergency Support, Free Firewall.

Data Centre: 99.9% Uptime, UPS & Diesel Generator,

24x7 Network Monitoring, 24x7 Security Surveillance,

Armed Response and monitoring CCTV Cameras, Fire Detection.

If there are any Special Instructions please supply on a separate document.

Rates quoted are per Appliance/Sever/Pc with a maximum rackspace of 4U

(Appliances/Sever/Pc's devices that DO NOT require a public IP can be hosted at R350pm. Please contact Webstorm sales for information - T&C)

Prices includes VAT

Terms:

The term of this subscriber agreement will be on a **12 month contract** , Should you wish to terminate the agreement, a one calendar month written notice of termination is required and can only be given during the 11th month of the contract. Should no termination notice be given by the end of the 12th month, the contract will be renewed for another 12 months. Service will be suspended should the monthly subscription fees not be paid within 7 days from the due date as stipulated in the debit order instructions. Resumption of service will take place after all due fees are settled and all debit order information is current. Subscription fees are payable monthly in advance. Webstorm reserves the right to terminate service unilaterally without providing reasons for the termination.

Declaration and Instruction:

On the acceptance of this subscriber agreement by Webstorm, I/we hereby request and instruct Webstorm to debit my/our bank account as detailed here under with all amounts becoming due on a monthly basis and to continue uninterrupted until this debit order is cancelled in writing and in accordance with all terms and conditions relating to this agreement. I/we have read and understood and agree to be bound by the conditions of this agreement and declare that the information given is true and correct. I/we hereby consent to Webstorm doing a credit check for vetting this agreement. I/we agree to pay any penalties or bank charges that may be incurred due to a debit order not being honoured.

Banking Detail:

Account Name: _____

Bank Name: _____

Type of Account: Cheque Saving Transmission

Account Number: _____

Branch Name & Code: _____ / _____

Authorised Signature: _____

Date: _____ / _____ / _____

Please supply copy of ID & Letter Head if subscriber is a company.

IDC Server Hosting

Webstorm supplied Server & Hosting: R 750.00 pm

DNS management, One Static IP address, UPS backup power, Air Conditioning, Email Support, P4 Intel Server, Online Bandwidth Monitoring. Webstorm general support included.

Client supplied Server & Hosting: R 590.00 pm

DNS management, One Static IP address, UPS backup power, Air Conditioning, Email Support 19" rack or Desktop, Online Bandwidth Monitoring.

Notes: No software or operating system is supplied as standard. Physical access to the Data Center must be pre arranged - book on www.webstorm.co.za or, Please mail: support@webstorm.co.za - name/date of attending person(s).

Cost of Data exceeding the initial 1GBpm: (automatically billed/no capping applies) **NB. Access to IDC during Webstorm working hours** **FREE**
Access to IDC after Webstorm working hours **R600/Hr**

Local Only	@ R0.03 /MB	<input type="checkbox"/>	<input type="checkbox"/>
OR Full Access			
2GB - 5GB	@ R0.25per MB	<input type="checkbox"/>	<input type="checkbox"/>
5GB - 15GB	@ R0.21per MB	<input type="checkbox"/>	<input type="checkbox"/>
15GB - 30GB	@ R0.17per MB	<input type="checkbox"/>	<input type="checkbox"/>
30GB - 60GB	@ R0.12per MB	<input type="checkbox"/>	<input type="checkbox"/>
60GB and above	@ R0.08per MB	<input type="checkbox"/>	<input type="checkbox"/>

SETUP COST R 500.00 (once off)

Hardware supplied by customer:

Desktop Deli Poweredge
Intel HP Proliant
IBM Other: _____

Sever OS supplied by customer:

Windows NT 4.0 Windows Sever 2000
Windows Sever 2003 Windows Sever 2008
Debain Redhat
Fedora Other _____

Rack Units: (Please indicate the number of units requiring hosting -Max 4U / device)

1 2 3 4 5

Webstorm (Pty) Ltd

Call Centre: 086 1101 527

Call Centre Fax: 086 522 6989

Support mail: support@webstorm.co.za

Accounts mail: accounts@webstorm.co.za

Postal Address: P.O. Box 10444, Ashwood, 3605

Website: www.webstorm.co.za

Co. reg. no. 2006/037291/07

Vat Number: 4230218069

Vans: VLS 40/0216

